

Kaylan M. Dunlap, LPTA, CASp, ADAC

Qualifications and Experience

PROFESSIONAL EXPERIENCE AND QUALIFICATIONS

Kaylan Dunlap is a Principal and Director of Technical Services with Evan Terry Associates (ETA) and has been with ETA since 2003. Kaylan started work with Evan Terry Associates in 2003 and currently serves as the firm's primary technical access specialist for the US Capitol Complex, the Los Angeles Housing and Community Investment Department, a number of US Department of Justice projects, and others. Kaylan serves as the Senior Technical Specialist for Corada.com, a comprehensive resource for accessibility information about the built environment. She is a subject matter expert for the California Division of State Architect, serves on the Board of Directors of the Certified Access Specialists Institute, and is a charter member of the California State Architect's Access Code Collaborative, representing the interests of people with disabilities. She has been coordinating and co-teaching the ADA Compliance program for the Harvard Graduate School of Design's Executive Education Program annually since 2017 and teaching accessibility seminars for over a decade nationwide.

Kaylan became a Certified Access Specialist (CASp) in the State of California in 2011 and completed the Great Plains ADA Center ADA Coordinator Training Certificate Program in 2017. She served on the U.S. Access Board's Advisory Committee on Standards for Medical Diagnostic Equipment.

EDUCATION

Associate of Applied Science, Gwinnett Technical Institute, Lawrenceville, Georgia, 1994

PROFESSIONAL EMPLOYMENT

Evan Terry Associates, LLC, Birmingham, Alabama

January 2015 – present

Senior Technical Specialist, Accessible Design and ADA Specialist, Corada Senior Technical Director

Evan Terry Associates, PC, Birmingham, Alabama

March 2003 – December 2014

Cullman Regional Medical Center/SportsFirst Rehab, Cullman, Alabama

September, 1996 – February, 2003

Licensed Physical Therapist Assistant

Institute for Athletic Medicine, Minneapolis, Minnesota

January, 1996 – August, 1996

Centralized Scheduler

NovaCare, Minneapolis, Minnesota

September, 1994 – November, 1995

Licensed Physical Therapist Assistant

PROFESSIONAL LICENSURE/CERTIFICATION

State of Alabama, Licensed Physical Therapist Assistant, PTA1082

State of California, Certified Access Specialist, CASp #379

Great Plains ADA Center, ADA Coordinator Training Certification Program

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ACCESSIBILITY EXPERIENCE

Agnes Scott College

Barrier Removal Survey and Consulting

Architect of the U.S. Capitol (AOC)

Measurement Training for AOC Design and Construction Staff

ADA Errors for Maintenance Work (Training)

ADA Errors for Construction Projects (Training)

Consultation

Booker T. Washington Building, Birmingham, Alabama

Barrier Removal Survey and Report

Boston Medical Center

Quality Assurance

Barrier Removal Surveys and Reports

Surveyor Training

Project Coordination

California Department of State Architect

Comparative Analysis of 2010 ADA Standards and 2010 California Building Code, Medical Care Facility Sections

Subject Matter Expert for Exam Development of CASp Examinations

California State Health Plans/DREDF (Disability Rights Education & Defense Fund)

Survey Form Development for use in doctor's offices by MediCal providers

Chevron

Survey Form Development

COCM On Campus Management

Training – 2019 Directors Assistant Directors Meetings

CORADA.com

Senior Technical Director

CVS Caremark

Quality Assurance

Barrier Removal Surveys and Reports

Project Coordination

Architect-of-Record Training

General Contractor Training

Civil Engineer Training

Surveyor Training

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Fidelity Express

ADA Training and Survey Form Development

Goodyear

Survey Form Development

Hospital System (Confidential)

Barrier Removal High Speed Surveys for three hospitals

Hotel (Confidential)

Barrier Removal Surveys for ten properties

Quality Assurance, Reports, and Project Management for over thirty different properties

Hotel (Confidential)

Barrier Removal Survey and Report

Insurance Company (Confidential)

Quality Assurance, Barrier Removal Reports, and Project Management for 38 different locations

J. Paul Getty Trust

Quality Assurance, Barrier Removal Survey and Report for two Getty Museum Campuses

Kaiser Permanente, California

Quality Assurance, Barrier Removal Surveys and Reports, Surveyor Training, Project Coordination for 32 Medical Centers

Kmart

Surveyor Training, Barrier Removal Surveys and Reports

National Vision (America's Best)

Barrier Removal Surveys and Reports

Project Coordination

Medical Equipment Analysis

Surveyor Training

Policy Review and Analysis

Office of Congressional Workplace Rights (formerly The Congressional Office of Compliance)

Quality Assurance for Barrier Removal Surveys

Surveyor Training

Barrier Removal Surveys

Consulting

Database Management

Pacific Gas & Electric Company

Quality Assurance, Barrier Removal Surveys and Reports, Project Coordination for dozens of Service Centers, including the San Ramon Valley Conference Center

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Qualifications and Experience

Quality Assurance, Barrier Removal Surveys and Reports, Project Coordination for hundreds of payment centers throughout the northern half of California

Partners Healthcare (Massachusetts General Hospital and Brigham and Women's Hospital)

Quality Assurance
Barrier Removal Surveys and Reports
Surveyor Training
Project Coordination

Public Entity (Confidential)

Review and Modification of Existing Policies and Procedures
Creation of New Policies and Procedures
Transition Plan Survey and Report
Consultation
Coordination of Various Specialists (Evacuation, Transportation, Website, and Attorneys)

Restaurant (Confidential)

Barrier Removal Survey and Report

Sears Repair Center, Sacramento, California

Barrier Removal Survey and Report

Shell Oil

Survey Form Development

Sutter Health

Quality Assurance, Barrier Removal Surveys and Reports, Surveyor Training, Project Coordination that included Hospitals, Medical Centers, and Medical Office Buildings for 28 different affiliates
Monitoring of Policies and Procedures for Consent Decree
Monitoring of Training and Grievance System for Consent Decree
Monitoring of Accessible Medical Equipment for Consent Decree
Sutter Accessibility Seminar – April 2019

The Grand Hotel

Barrier Removal Survey and Consulting

The United States Department of Justice (Confidential)

Theatres (Confidential)

Barrier Removal Surveys and Reports

PROFESSIONAL SEMINARS & TRAINING

New ADA/ABA Accessibility Guidelines, Alabama Council AIA 2005 Convention (Speaker)

"Changes to the ADA Guidelines"
Orange Beach, Alabama

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New ADA/ABA Accessibility Guidelines, North Alabama AIA Meeting (Speaker)

“Changes to the ADA Guidelines”

Huntsville, Alabama

Summit on Healthcare Access for People with Disabilities (Participant)

Chicago, Illinois

CVS Pharmacy ADA Training (Speaker)

Training for Civil Engineers – Summer, 2011

Training for ADA Surveyors, Birmingham, Alabama – Fall, 2011 and September, 2012

Webinars for Architects and Civil Engineers – Spring and Summer, 2012

National ADA Symposium (Speaker)

June 2016

May 2017

June 2018

June 2019

Accessibility Professionals Association (Speaker)

Primer on the ADA and Texas Accessibility Standards – February 2017

Accessible Healthcare...More Than Just a Building – January 2021

Lessons Learned from Surveys of Healthcare Facilities – January 2021

The Standards for Accessible Medical Diagnostic Equipment – January 2021

ADA and Access to Public and Private Non-Residential Facilities and Programs (Instructor in the Office of Executive Education)

Harvard University Graduate School of Design – July 2017, July 2018, July 2019

ADA and Business Boot Camp Part 1 - Accessible Buildings and Facilities (Speaker)

Accessible Healthcare Facilities and Equipment (Speaker)

Mid-Atlantic ADA Update – September 2018

Healthcare Policy Issues, Facilities, and Equipment (Speaker)

National Association of ADA Coordinators Fall Conference – October 2018

National Association of ADA Coordinators Spring Conference – April 2019

What Does a Good Transition Plan RFP/RFQ Look Like? (Speaker)

ADA Online 2020 – July 2020

BOARDS

Certified Access Specialist Institute (CASI) Board of Directors

Special Programs Chair – September 2014 August 2018

Director of Public Outreach - Current

Spina Bifida Association of Alabama, Board of Directors (Secretary) – January 2016 to December 2018

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PUBLICATIONS

Universal Design in Health Care, Ethics Matters News Letter, February 2009 Edition

The Future of Election Administration: Cases and Conversations, Election Administration Guidance Book, published July 2019 - Contributor

COMMITTEES

United States Access Board, Medical Diagnostic Equipment Accessibility Standards Advisory Committee (Advisory Committee Member)

Adult Changing Facilities Task Force, California Department of State Architect (Task Force Stakeholder)

California Division of State Architect Access Code Collaborative (Individual with a Disability Stakeholder)

Detectable Warnings Task Force, California Department of State Architect (Task Force Stakeholder)

AWARDS

United Way 2018 Ignite Award - Small Business Volunteer of the Year